

# BRISTOL YOUTHLINKS

CYP Network meeting,  
16 February 2011

**Bristol**  
**Compact**

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## Bristol Youth Links

### > Main points and questions arose from the session

Feedback on Options/Lots: not really discussed other than the fear of Option 1 and Bristol providers being excluded. Some providers said that the information was unclear and it was difficult to respond. They noted that there will be a further opportunity to respond when Draft Commissioning Strategy is put out for consultation.

Concern: about small organisations being able to engage (capacity, the speed of change, new language) – would like to see the ‘innovation fund’ allocated to small organisations to help them engage and get ready for commissioning.

**Q: Is Youth & Play included in Bristol Youth Links?**

**Q: the use of community buildings has been mentioned previously – what arrangements (e.g. survey, asset value, liabilities) are anticipated to be incorporated into the BYL commissioning process? How would these arrangements work with Community Asset Transfer Policy?**

**Q: it has been a while since the market testing events – when will there be clarity about the commissioning process and its timings?**

**Q: TUPE is a big concern and may deter some organisations from putting in tenders – what arrangements could be made by the commissioner to deal with TUPE concerns?**

## Bristol Youth Links – from Craig Bolt's presentation

### > Summary: Journey so far and Conclusions

- Clarifying budgets and resources
- Mapping existing provision
- Clarifying reach and target groups and identifying gaps in provision
- Developed a service specification
- Targeted service provision will need to be protected and potentially strengthened – 10:30:60 ratio being considered
- Move away from direct delivery by the Council and other statutory bodies – more of an enabling, commissioning, quality assurance role
- The need for a reduced number of relationships
- Move to a 3 area basis in terms of co-ordination and management

## Bristol Youth Links – from Craig Bolt’s presentation

### > Summary: Features of the proposed model

- Integrated provision
  - Majority of services to be procured through a competitive process
  - Outcomes based
  - Area based contract/relationship management
  - Element of retained funding for innovation, some specialist areas and more responsive elements
- 
- Recent ‘market testing’ events – tested the ‘Options and Lots’ on a mix market
  - Feedback being analysed – clear gap in feedback from small VCS organisations

## Bristol Youth Links

### > Feedback on 'Options and Lots', Questions/Concerns

- Option 1 – single city wide contract
- Option 2 – 3 city wide contracts based upon themes
- Option 3 – 4 city wide contracts based largely upon user groups
- Option 4 – 3 area based contracts and one city wide contract for more targeted activities
- Option 5 – 10 contracts split both by area and theme
- Option 6 – 10 contracts split by both user groups and theme
- Option 7 – 28 contracts split by user group, theme and area
- Need feedback from small VCS organisations
- Questions?
- Concerns?

## Bristol Youth Links

### > What's next: **BYL Board and VCS?**

- **Bristol Youth Links Board – new Terms of Reference**
- **Finalising ‘market testing’ feedback and finalising Needs Analysis**
- **Preparation and consultation: Commissioning Plan/Strategy**
  - **Send feedback by 28 Feb**
  - **Register on Bristol E-Procurement System:  
<https://procurement.bristol.gov.uk/>**
  - **Define outcomes for service users**
  - **Articulate service user involvement**
  - **Network and form partnerships**
  - **‘Is your organisation ready for commissioning?’ checklist**
  - **Bristol Compact training: [www.bristolcompact.org.uk](http://www.bristolcompact.org.uk)**

# More information

- **Craig Bolt, Service Director - Children & Young People's Services** [craig.bolt@bristol.gov.uk](mailto:craig.bolt@bristol.gov.uk)
- **Rose Richards, Service Manager, Youth, Play and Outdoor Education** [rose.richards@bristol.gov.uk](mailto:rose.richards@bristol.gov.uk)
- **Your Link Officer or Contract Manager**

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## **CYP Network briefing**

### **Improving outcomes through high quality integrated support and development services for young people in Bristol**

#### **1. Introduction:**

Bristol Youth Links (BYL) wishes to commission providers who can deliver services for all young people aged 13 – 19 (and for those up to 24 with additional needs) that contribute to building resilience and protective factors in the lives of young people, enabling them to become more self-reliant and better able to manage their personal and career development, including learning.

#### **2. Intention:**

Our intention is to improve outcomes for young people in Bristol through the development of a robust mixed market of BYL service providers. By providers we mean any organisation or group that delivers BYL services for young people. Through commissioning we will also:

- a) Strengthen the influence of young people and their families.
- b) Strengthen arrangements to identify, assess and meet the needs of vulnerable young people early in the context of their everyday lives, including putting in place supported pathways into and from specialist services.
- c) Make services more accessible, attractive, known and relevant to all young people, ensuring equality of access to vulnerable young people.
- d) Integrate quality and performance systems.

#### **3. Service Definitions:**

We are looking for providers who have experience of successfully delivering some or all four elements of the “Bristol youth offer” which are:

- Creative and positive activities providing personal and social development designed to enable young people to develop and progress socially and intellectually, acquire new skills and learn in whatever situation they find themselves.
- Information, advice and guidance to equip young people with the skills, knowledge and understanding to make informed choices and with learning pathways to engage in education, training and employment and secure economic well being. To equip young people with the independent living skills to resist harm and unwanted pressures, e.g. bullying, substance misuse, teenage pregnancy.
- Personalised and targeted support for young people at risk or in difficulties.
- Opportunities for young people to influence decision making at various levels and understand how their input has had an impact.

The specification has defined services as either universal services, targeted universal services or targeted services. The definitions are as follows:

### **3.1. Universal:**

These are services that aim to meet the needs of all young people who live in Bristol. It is expected that young people will have easy access to universal BYL services that are based in their communities / or within the city and provide:

- A range of enjoyable and exciting structured activities that they can do in their own time, including volunteering
- Information and personalised advice, guidance and support that enables them to make informed decisions and choices about their lives
- A range of ways to have their say in developing services so that they are accessible, attractive and relevant for them and their families

### **3.2. Targeted Universal:**

Some young people's circumstances place them at risk of achieving poor outcomes in later life. Some BYL services will therefore be designed to ensure the specific needs of these groups of young people are met. These may be young people who:

- Are living in poverty or in families with a low income, including experiencing poor or over crowded housing
- Are experiencing stressful or poor quality family situations including parental conflict, separation and loss
- Are affected by parental or sibling substance misuse, offending, disability or poor health, including emotional and mental health
- Are living in fear of crime, harassment or bullying, including BME, disabled and LGBT young people
- Are living in mobile and/or unsettled families, including refugees, asylum seekers, homelessness, traveller/gypsy communities
- Have poor engagement in education or learning, including low attendance, risk of exclusion or under achievement pre and post 16
- Have or are at risk of poor health, including emotional well being, obesity and misusing substances
- Are at risk of teenage conception or are teenage parents
- Are experiencing disengagement from families or chaotic living arrangements e.g. on the edge of care, running away from care or home, at risk of homelessness
- Are refugees, asylum seekers or economic migrants
- Are at risk of or are involved in crime, gangs, anti social or aggressive behaviour
- Are experiencing personal or family isolation / alienation from communities
- Are experiencing domestic violence and abuse

### **3.3. Targeted Support:**

Some individual young people will need personalised support if they show evidence of an early intervention need and are unable to access universal BYL services. These young people will be allocated a key worker such as an engagement worker, personal adviser or youth worker who will provide them with personalised pathways to meet their needs to engage them in BYL services and refer them to specialist services, where needed, to help them gain the skills they need to progress successfully into adult life.



**BYL Tender Options and Lots: (Working on the assumption that all services are commissioned)**

**Option One**

<b>Lot One</b>			
City Wide			
Positive activities	Universal	Targeted Universal	Targeted
Information, Advice & Guidance	Universal	Targeted Universal	Targeted
Participation	Universal	Targeted Universal	Targeted

**Overview:** This option would see the whole of Bristol Youth Links (BYL) services being put out to tender as one big contract.

**Option Two**

<b>Lot One</b>	<b>Lot Two</b>	<b>Lot Three</b>
City Wide	City Wide	City Wide
Positive activities	Information, Advice & Guidance	Participation

**Overview:** The tender would be divided into 3 lots of city wide provision broken down by Positive Activities, IAG and Participation.

**Option Three**

<b>Lot One</b>	<b>Lot Two</b>	<b>Lot Three</b>	<b>Lot Four</b>
City Wide	City Wide	City Wide	Citywide
All Universal	All Targeted universal	All Targeted	Positive Activities

**Overview:** This tender would be divided into 4 lots which would be city wide and then broken down by universal, targeted universal and targeted services. There would also be one lot to deliver citywide specialist positive activities.

#### Option Four

Lot One	Lot Two	Lot Three	Lot Four
North Area	East Central Area	South Area	City Wide
Positive activities	Positive activities	Positive activities	Positive Activities
Information, Advice & Guidance	Information, Advice & Guidance	Information, Advice & Guidance	
Participation	Participation	Participation	

**Overview:** This tender would involve dividing all the provision up by area therefore creating three lots in the north, east central and the south of the city. There would be an additional lot which would be for city wide provision of some specialist Positive Activities. Organisations could bid for each individual area or all four.

#### Option Five

Lot One	North	Positive Activities
Lot Two	East Central	Positive Activities
Lot Three	South	Positive Activities
Lot Four	North	Information, Advice & Guidance
Lot Five	East Central	Information, Advice & Guidance
Lot Six	South	Information, Advice & Guidance
Lot Seven	North	Participation
Lot Eight	East Central	Participation
Lot Nine	South	Participation
Lot Ten	City Wide	Positive Activities

**Overview:** This tender would see nine lots created which would divide Positive Activities, IAG and participation into separate contracts for each area. There would be an additional lot which would be for city wide provision of some specialist positive activities.

#### Option Six

Lot One	Universal	Positive Activities
Lot Two	Universal	Information, Advice & Guidance
Lot Three	Universal	Participation
Lot Four	Targeted Universal	Positive Activities
Lot Five	Targeted Universal	Information, Advice & Guidance
Lot Six	Targeted Universal	Participation
Lot Seven	Targeted	Positive Activities
Lot Eight	Targeted	Information, Advice & Guidance
Lot Nine	Targeted	Participation
Lot Ten	City wide	Positive Activities

**Overview:** This tender would create nine separate lots. Each would be city wide with three universal, one each for positive activities, IAG and participation and the same for targeted universal and targeted services. There would be an additional lot which would be for city wide provision of some specialist positive activities.

### Option Seven

<b>Lot One</b>	Universal	Positive Activities	North
<b>Lot Two</b>	Universal	Positive Activities	East Central
<b>Lot Three</b>	Universal	Positive Activities	South
<b>Lot Four</b>	Universal	Information, Advice & Guidance	North
<b>Lot Five</b>	Universal	Information, Advice & Guidance	East Central
<b>Lot Six</b>	Universal	Information, Advice & Guidance	South
<b>Lot Seven</b>	Universal	Participation	North
<b>Lot Eight</b>	Universal	Participation	East Central
<b>Lot Nine</b>	Universal	Participation	South
<b>Lot Ten</b>	Targeted Universal	Positive Activities	North
<b>Lot Eleven</b>	Targeted Universal	Positive Activities	East Central
<b>Lot Twelve</b>	Targeted Universal	Positive Activities	South
<b>Lot Thirteen</b>	Targeted Universal	Information, Advice & Guidance	North
<b>Lot Fourteen</b>	Targeted Universal	Information, Advice & Guidance	East Central
<b>Lot Fifteen</b>	Targeted Universal	Information, Advice & Guidance	South
<b>Lot Sixteen</b>	Targeted Universal	Participation	North
<b>Lot Seventeen</b>	Targeted Universal	Participation	East Central
<b>Lot Eighteen</b>	Targeted Universal	Participation	South
<b>Lot Nineteen</b>	Targeted	Positive Activities	North
<b>Lot Twenty</b>	Targeted	Positive Activities	East Central
<b>Lot Twenty One</b>	Targeted	Positive Activities	South
<b>Lot Twenty Two</b>	Targeted	Information, Advice & Guidance	North
<b>Lot Twenty Three</b>	Targeted	Information, Advice & Guidance	East Central
<b>Lot Twenty Four</b>	Targeted	Information, Advice & Guidance	South
<b>Lot Twenty Five</b>	Targeted	Participation	North
<b>Lot Twenty Six</b>	Targeted	Participation	East Central
<b>Lot Twenty Seven</b>	Targeted	Participation	South
<b>Lot Twenty Eight</b>	City wide	Positive Activities	Citywide

**Overview:** This tender would create twenty eight separate lots. There would be an additional lot which would be for city wide provision of some specialist positive activities.