

Person Specification: Domestic Abuse Housing IDVA

Skills and qualifications	Essential	Desirable
IDVA qualified		✓
Strong numeracy, written communication and organisational skills	✓	
The ability to undertake effective casework management and support planning with evidence of a methodical and well organised approach to work	✓	
Ability to work in partnership with a wide range of statutory and voluntary agencies, to achieve outcomes for service users	✓	
The ability to provide respectful, non-judgemental, and confidential support to survivors and their children	✓	
The ability to encourage survivors and their children to take control of their lives and set realistic objectives and goals	✓	
Maintaining professional boundaries, show resilience and reliability under pressure	✓	
Ability to work as part of a team & in a multi-agency environment demonstrating a flexible approach including a commitment to being part of a rota and on-call system	✓	
Excellent level of IT literacy, operate case management systems and ability to carry out own administrative workload	✓	
Ability to apply psychologically informed practice		✓
Ability to work with a recovery focused approach		✓
Experience	Essential	Desirable
Proven experience of working with women / men and children who have survived domestic abuse	✓	
Experience of supporting high risk victims	✓	
Experience working with the police, Lighthouse, MARAC		✓
Proven experience working in homelessness / supported housing sector providing support to individuals to sustain/ manage their tenancies and avoid tenancy breakdown		✓
Experience of working within a role in the housing sector		✓
Experience of assessing the risks and needs of vulnerable people who have experienced domestic abuse and/or complex needs	✓	
Experience of co-producing short and longer term risk management, safety planning and support with survivors and their children experiencing Domestic Abuse	✓	
Demonstrable experience of being proactive rather than reactive: focuses on preventing problems in the future rather than just resolving immediate issues	✓	

Experience of lone working in the community and able to work on own initiative		✓
Experience of delivering group work and / or training		✓
Experience of working with victims of sexual violence		✓
Experience working with people with mental health needs, substance misuse, other complex needs		✓
Experience of working within the civil and criminal justice system		✓
Knowledge	Essential	Desirable
Knowledge of criminal and civil legal remedies and housing law relating to domestic abuse	✓	
Demonstrable understanding of the diverse needs of families experiencing domestic violence and the discrimination issues as they relate to survivors escaping domestic violence	✓	
Knowledge of Domestic Abuse risk assessment tools including DASH and extensive understanding of the MARAC process	✓	
Knowledge of health and safety issues specific to survivors fleeing domestic abuse and lone working	✓	
A thorough understanding of safeguarding relating to vulnerable adults and children, including how and when to report concerns	✓	
Up to date knowledge of the welfare benefits system and the ability to ensure service users maximise their benefit entitlement	✓	
Knowledge of mental health legislation		✓
Knowledge of housing legislation		✓
Knowledge and understanding of the impact of working with domestic abuse and complex needs on individuals and the need for support.		✓
Values	Essential	Desirable
A commitment to the Victim's Code of Practice	✓	
Commitment to diversity and equal opportunities at work	✓	
Commitment to service user participation and involvement	✓	
Other	Essential	Desirable
Be available and committed to be part of the out of hours on call rota and work flexibly including some Saturday mornings on a rota basis	✓	
A current, full driving licence and access to appropriate motorised transport	✓	