



Youth Engagement Officer

Reports to	SYL Programme Lead & Research Manager
Hours	37.5 hours per week
Salary	£20,935 - £25,000 (Salary band B)
Contract	Temporary – expected minimum of 6 months
Location	Bristol/London/Home (with occasional travel across UK)
Benefits	A generous package including 25 days holiday per year plus public holidays, employee pension scheme with 4% employer contribution, Cycle2Workwork scheme, access to 24/7 Employee Assistance Programme (EAP).

Who are we?

We are SafeLives, the UK-wide charity dedicated to ending domestic abuse, for everyone and for good.

We work with organisations across the UK to transform the response to domestic abuse. We want what you would want for your best friend. We listen to survivors, putting their voices at the heart of our thinking. We look at the whole picture for each individual and family to get the right help at the right time to make families everywhere safe and well. And we challenge perpetrators to change, asking 'why doesn't he stop?' rather than 'why doesn't she leave?' This applies whatever the gender of the victim or perpetrator and whatever the nature of their relationship.

Last year alone, 8,577 professionals received our training. Over 75,000 adults at risk of serious harm or murder and more than 95,000 children received support through dedicated multi-agency support designed by us and delivered with partners. In the last six years, almost 3,000 perpetrators have been challenged and supported to change by interventions we created with partners, and that's just the start.

Together we can end domestic abuse. Forever. For everyone.

Purpose

We are looking for a youth engagement officer to support and develop the integration of young people's voices within our Safe Young Lives programme of work. Safe Young Lives is our programme of work which focuses on young people and their experiences of domestic abuse, gaining an understanding of what influences and impacts them.

Position context

Based in the SafeLives Innovation team you will work alongside the Innovation and Authentic Voice leads helping to deliver the Safe Young Lives programme of work and supporting our Sounds of Silence project. You will work with a wide range of partner organisations and help us ensure that young people whose voices are not usually heard are at the heart of our Safe Young Lives projects. You will work

with the Authentic Voice Coordinators to help them establish creative ways to reach out to young people who want to use their voice and lived experience to create change.

Responsibilities

1. Support the Safe Young Lives programme leads and Young People's Authentic Voice Coordinator to implement the Safe Young Lives strategic plan and the young people's Authentic Voice plan.
2. Play an active part in placing the lived experience of young people from a range of communities at the heart of projects.
3. Tailor communication to different audiences such as partner organisations, internal colleagues and young people.
4. Maintain the mechanisms for recording impact and tracking progress for organisations funded through our Your Best Friend onwards grants process and contribute to gathering of Safe Young Lives impact measures and funding reports.
5. Help support the development of the Safe Young Lives network and the ongoing engagement of the organisations involved.
6. Support the organisation in collecting data from consultations and workshops with young people.
7. Work with the Authentic Voice Coordinator to co-deliver consultations and workshops with young people.
8. With young people and fundraising colleagues help to co-create fundraising applications and set up new projects.
9. Have a role in organising project meetings both internal and external including the collation and distribution of project documents and papers to relevant stakeholders.
10. Maintain an accurate and secure audit trail of all relevant communication and ensure that all work is compliant with data protection law.
11. Comply with our safeguarding policies for working with young people and partners.
12. To engage in a constructive and effective way with colleagues, professionals and young people that we interact with in our day-to-day work.
13. Undertake any other duties as may reasonably be required.

Equality and Inclusion

SafeLives is committed to providing equal opportunities for all, irrespective of age, disability, race, sex, religion/belief, sexuality, gender identity, marital/civil partnership, pregnancy/maternity and working patterns. We are keen to have staff that appropriately represent all the communities we serve as an organisation.

Lived Experience

We believe there is no 'them and us' in domestic abuse and recognise that applicants may have direct or indirect experience of their own, whether disclosed or not. We are committed to placing lived experience of domestic abuse at the heart of all we do, and colleagues who chose to share their personal expertise can do so openly and with organisational support.

If there is any discussion during the recruitment process regarding a candidate's personal experience of domestic abuse, it will be treated confidentially and will not be shared outside of the interview panel/Human Resources.

Person specification

Experience

1. Experience of effectively engaging with young people from different backgrounds
2. Experience of working with young people who have experienced domestic abuse
3. Experience of and/or keen to build facilitation skills
4. Experience of working with young people to help plan and deliver projects or show a proven ability to do so.
5. Experience of working as part of a team and adapting to different teams
6. Experience of leading and running workshops and co-production sessions

Skills

1. Good communication
2. Organisational and time management skills
3. Understanding social media and able to engage with a variety of social media platforms.
4. Ability to build relationships with a variety of people and/or organisations.
5. Keen to be part of a creative, fast paced organisation.
6. Flexible with the ability to change direction and work differently, quickly
7. Ability to remain calm under pressure.
8. A commitment to equity, equality, diversity and inclusion.

Competencies

Delivering quality

- Self-starter with the ability to use initiative and judgement to identify problems and propose solutions
- Good organisational skills
- Takes responsibility for own workload, acts on own initiative, seeks feedback from others, evaluates own performance and then acts upon it

Teamwork

- Works effectively as part of a team to deliver shared objectives and to build team spirit
- Supports colleagues, recognises the importance of well-being in self and others, accepts help and support from other team members
- Listens to the views of others

Communication & Relationship management

- Builds and maintains good relationships with a range of internal and external stakeholders
- Speaks and writes clearly and effectively and in a timely manner to both internal and external audiences
- Tailors communication to suit the audience

Influence

- Actively engages the knowledge, ideas and contributions of others.

Innovation and creativity

- Tries out new ideas, working practices and technologies to improve own ways of working

Teamwork and collaboration

- Understands the benefits of teamwork and contributes willingly
- Works towards shared objectives
- Shows flexibility and works with collective decisions

Communication and relationship management

- Communicates professionally internally and externally, both written and verbal
- Builds good relationships with a range of suppliers and external stakeholders to improve service delivery
- Maintains confidentiality

Self-management

- Plans and prioritises work effectively, with the ability to manage complex projects and multiple deadlines
- Takes responsibility for own workload.
- Is solution rather than problem focussed
- Flexible approach when dealing with colleagues and external stakeholders

Goal orientation

- Demonstrates an understanding of how their own role contributes to achieving SafeLives' goals
- Is responsive to change which helps achieve goals
- Pursues tasks/goals with energy, drive and need for completion