



### **Sparks Bristol Shop Team Member – Role Description**

Baby Bank Network is opening its first charity shop in the new Sparks Bristol hub based in the old M&S building in Broadmead. You can read all about it [in our blog](#). We will be selling second hand children's clothes, shoes, toys, books and fancy dress as well as maternity wear. All funds raised will go towards helping more families across Bristol via our referral service. We are looking for volunteers who can help out at our new shop in Broadmead.

What you'll be doing:

- Receiving donated goods and thanking customers
- Sorting and preparing donations for sale to our required standard
- Pricing donations in accordance with our guidelines
- Restocking our shelves
- Creating interesting displays to help sell our items
- Interacting with customers and explaining the work that we do
- Administrative tasks
- Washing donations at home (optional)

Skills needed:

- An eye for detail
- Good organisational and communication skills
- Friendly and polite
- Prepared to work as part of a team or independently

Time commitment:

- 2 – 3 hours one day a week or a fortnight (Wednesday to Sunday)
- We ask for a minimum of 6 months commitment.
- Occasional weekend and evening events and team meetings

What we offer you:

- The opportunity to make a real difference to local families in need
- The opportunity to help a great local cause in the local community
- The opportunity to build your CV with experiences of retail, customer service and fundraising
- Involvement in a project promoting a sustainable and reuse economy
- The chance to learn new skills and put existing skills to good use
- The opportunity to join a great team

The training and support you need will be provided by the wider team.

If you are interested, please email [Sparks@BabyBankNetwork.com](mailto:Sparks@BabyBankNetwork.com) for an informal chat and more information.