

Spring of Hope –Night Support Workers

"I was safe and warm and getting help." – Former Spring of Hope Guest

Spring of Hope Women's service offers short term support to women in Bristol who are homeless and vulnerable. It offers a non-commissioned shelter service, providing accommodation and help for women in their moment of crisis, before walking alongside and advocating for them as they rebuild their lives. Working in partnership with organisations across Bristol, Spring of Hope has built a reputation as a vital source of support for homeless women in the city.

Spring of Hope
Shelter and support for women in need

Following a period of closure due to the pandemic, Spring of Hope now plans to fully reopen, offering a range of overnight and daytime support to homeless or vulnerable women. The new service has the following objectives:

- To provide temporary accommodation to women, 365 nights of the year;
- To offer day services which help women to build confidence, self-esteem, resilience and hope;
- To support women to move on into permanent accommodation, giving them a springboard into more independent, community-based living where they can reach their God-given potential.

As Spring of Hope enters this exciting phase of its journey, inHope is looking to fill this key job, which will enable the offer of a consistent and reliable service for women.

The **NIGHT SUPPORT WORKERS** will work in pairs to oversee the night shelter at Spring of Hope, providing and promoting a mutually caring and safe environment for women staying overnight. Night Support Workers will draw upon Trauma and Psychologically Informed approaches to welcome women for the night, ensure that they feel settled and help them to be ready the following morning. The model is for the shelter to be 'quiet' overnight, but with staff available to respond when needed.

The successful candidates will have experience of working with vulnerable women and be able to work both as part of a team and individually. She will be person centred with a sense of calling to clients and the aims of the service, whilst also able to maintain strong boundaries.

- *We have 4 (four) positions to fill to enable the service to open.*
- *Shift Hours 9.30pm to 8.30am.*
- *Hourly Pay Rate £12.00.*
- *Working on a rolling fixed rota of four nights on, four nights off. This gives an average 37 hours per week. Monthly pay will reflect actual hours worked.*
- *Equivalent of 28 day paid leave each year plus paid Bank Holidays (or TOIL).*

General benefits include:

- *Access to role specific training and development;*
- *Workplace pension with matched contributions up to 5%;*
- *Access to professional independent supervision and staff wellbeing programme;*

Candidates must be able to work within the context of inHope's Christian ethos and practices. There is an Occupational Requirement for these roles to be filled by a woman.

inHope is an established Christian charity with a broad support base that has been working in Bristol for 35 years. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to establish healthy and independent lives.



For those who need us most

Job Opportunities

We particularly encourage applications from Black, Asian and Minority Ethnic candidates as people from these groups are underrepresented within our team. We encourage applications from those with lived-experience. Our Statement of Faith, Vision and Values and our Equality, Diversity and Inclusion Policy are available upon request and online at www.inhope.uk.

DBS checks (Enhanced with Barred list) will be required for this role; any history highlighted by those checks might not be a barrier to employment with inHope and we are happy to discuss those with you.

The **job description** and **application form** are available to download from our website at <https://inhope.uk/get-involved/work-with-us/> or can be requested by contacting admin@inhope.uk

To discuss the role further, please contact the Spring of Hope team at springofhope@inhope.uk.

Applications must be received by 12noon on Wednesday 4th January 2023.

Applications, via an application form, must be sent to: HR@inhope.uk. CVs may be submitted but only in support of the application form.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.