



Evaluation of Pilot to identify need and deliver support to LGBTQ+ young people at risk of homelessness in Bristol and South West England

Background and summary

AKT are funding a fixed 12-month term pilot project in Bristol and the south west of England hosted and delivered in partnership with OTR and their LGBTQ+ service 'Freedom'. The project will identify need and deliver support to LGBTQ+ young people at risk of homelessness in Bristol and South West England. Project partners will include locally based homelessness specialists '16-25 Independent People' and others. The project team will include a project manager (3 days pw) based at OTR who will be mobile across the south west region and a caseworker (3 days pw) working from OTR and 16-25IP.

Project outputs and outcomes

Outputs:

- A scoping of level and type of local need;
- partnership building and upskilling of local housing / homelessness services;
- delivery of case work type support to LGBTQ+ young people at risk of homelessness;
- identification of funding to future proof the project (if scoping provides evidence of need)
- production of a report, with recommendations for future delivery and a sustainability plan

Outcomes will comprise:

- providing a deeper level of locally sourced intelligence gathering and scrutiny of need beyond the limitations of current desk-based investigation undertaken by akt;
- building local partnerships and identifying type and level of need amongst young people and the best response by local organisations;
- promoting and delivering a casework-based offer to young people provided by within a respected local partner's service centre;
- upskilling the local housing and homelessness sector to better support LGBT clients;
- a report identifying a clear recommendation for a future delivery model.

Project Management and Evaluation

akt will provide project leadership and oversight with OTR as the main project partner providing supervision and local support to the project and the delivery team.

The project will be scrutinised by the akt Board of Trustees via a sub-committee and operationally by a project management group comprising akt's Chief Executive and Director of Services, OTR (tbc) through a set of clear project outcomes (see above). Reviews will take place at 3, 6 and 9 months point during the duration of the project.

Draft AKT Bristol Project Evaluation brief

What we are looking for:

You will have experience of working in the voluntary sector and have a good track record in working with a variety of stakeholders in particular within the context of young people's support services.

You will have experience in using and developing effective evaluation tools and methodologies as well as creative ways of capturing qualitative evaluation.

How we will work together:

- We will use our combined knowledge and expertise to inform and guide this work
- We will review and revisit on a regular basis.
- We will be clear on timescales and what is required at each stage
- We will ensure you are clear on the rational and intended outcomes and communicate these clearly.

Processes and Stages

Get to know us

Your first priority would be to meet the Project team and spend some time getting to know us as an organisation. you will learn (from the horse's mouth) what drives us; what our ambitions and visions are for this project which outcomes are most important to us.

You will understand the passion we have for the work we do so that you are able to help us express this and represent this accurately when communicating with potential stakeholders, partners and funders.

Capturing the Story

You will explore with us different and creative ways of capturing good, meaningful evaluation.

By exploring the relationship between the goal, action plan, activities and outcomes (logic Model) you will work with us to determine ways of capturing evaluation data that clearly meets the intended outcomes and overarching goal ensuring we are asking the right questions. Together We will work with partner organisations to determine the best way to capture information and feedback from their clients and use a range of tools to do this.

The Framework Timescales TBC

Stage one (preparation stage)

Collate the baseline data based on what evidence and knowledge we already have of:

A: Current needs for Specialist services for LGBTQ+ YP at risk of Homelessness in Bristol and SW.

B: attitudes and barriers to engagement of LGBTQ+ Young people with mainstream services.

C: Numbers of LGBTQ+YP presenting as homeless to local Housing and Youth and LGBTQ+ and other organisations through collection of E& D data from providers.

D: Current engagement from stakeholders in this project.

- With the project team use the baseline data to design outcome indicators and determine. how they can be used to evidence our progress, what are the measurable for each outcome and how will we measure them.
- Set key milestones for the evaluation framework including data collecting schedule. Reporting etc.
- Prepare and disseminate final evaluation framework, draw up action plan for framework and final report formats.

Stage two

- Evaluation data collection begins using our set of outcomes and indicators to establish whether current team knowledge and beliefs supports the project theory.
- With team devise and design appropriate methodologies for data collection engaging all stakeholders, using a variety of appropriate and relevant tools, incl. Potential case studies, reflective practice, resources, outputs, focus groups etc.
- Map the project activity plan against evaluation collection tools and outputs.
- Review initial data collected to refine set of indicators and measurables.

Stage three

- On-going data collection and review session with Project Manager for analysis mainly from observations and reflections of project staff of participant and stakeholder engagement.
- Collate data on broader impact analysis (collect non – expected outcome, reach of programme).
- Feed back into outcome plan and logic model.
- Write progress reports for akt Board and Senior Leadership in accordance with the project schedule.

Stage four

- Final evaluation data collated.
- Potential Case studies completed.
- Collect and compiled stakeholders and participants feedback.
- Produce draft final report.
- Produce final evaluation report and present to akt Board and SMT

The Fee for this work is £2000 for we which we will expect in the region of 8 days work.

To apply for this opportunity please send in a CV and no more than one page of A4 outlining your experience and an example of how you have used a range of qualitative evaluation techniques with young people.

Please send this back to mijanou@akt.org.uk by 15th November 2019.

For an informal discussion contact me on 07802617828