

We offer homeless people the chance of a future through housing, support and advice. We provide a high quality service to homeless people and help them to overcome the issues that led to their homelessness

This approach is found in our values

• Everyone should have the opportunity to make the transition from homelessness to a sustainable home.

• There should be equal opportunities for our diverse mix of clients and staff.

• Our staff will act with respect, integrity and openness.

• Our staff will be creative, innovative and inspiring.

• We will focus on outcomes, efficiency, excellent performance and continuous improvement.

• We will listen, involve, and deliver on needs.

• We will understand the background of our clients and make changes to our services to accommodate these differing backgrounds.

**Who are we?**We have been operating for over 40 years in central Bristol and work with people with a range of support needs which can include substance abuse, mental health, physical health, criminal offending, debt and money management.   
  
**What do we provide?**We provide over 60 units in the Single Men’s Pathway at Level 4 (low support) and we are the final step before independence**.**  
We provide dispersed, fully furnished, accommodation in shared accommodation throughout central parts of the city, including areas of Easton, St Pauls, Bedminster, Windmill Hill and St Werburghs.

**Who works for us?**We employ resilient individuals looking to make a difference to vulnerable people’s lives. Our organisation is based within central Bristol at our offices in Stokes Croft with staff based there and working within the community. Staff members take part in regular Reflective Practise as a group and have regular supervision.  
  
We are a small but hugely supportive team who regular make a large impact on the lives of our service users to sustain and move into long term accommodation through commitment, collaboration and perseverance.

Any questions?   
Contact our Housing Services Manager Susan House   
Email: susan[@selfhelpha.co.uk](mailto:aaron@selfhelpha.co.uk) Telephone: 0117 9705400

Terms and Conditions:

Contract type: Permanent

Contracted hours: 35 hours per week within a flexible working pattern (Monday to Friday)  
Starting salary; £19100   
Location: Office & Community based   
  
**Responsible To:** Housing Services Manager  
  
Important Information

**Disclosure Barring Service (DBS) Check:** Please note that appointment will be subject to satisfactory checks through the DBS. Due to the type of position this will be an enhanced check.

**Annual leave:** 21 days in a complete holiday year (April 1st – March 31st) separate to bank holidays. 21 days will be increased to 25 days per annum from the holiday year following 2 years continuous service and to 30 days per annum following 3 years continuous service.

**Company sick pay**:

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| **Criteria** | **Current Entitlement** |
| During the Probationary Period | SSP Only |
| Up to 12 months Service | One Month’s Full Pay and 6 Weeks Half Pay |
| 12 to 24 Months service | Two Month’s Full Pay and 6 Weeks Half Pay |
| In excess of 24 months service | Three months full pay and 6 Weeks Half Pay |

**Notice period:** During probationary period: One week. After confirmation of appointment: Four weeks.

**Pension Scheme:** We operate a pension scheme with 4% employee contribution and 2.5% employer contribution