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# VOCAS Volunteer Chaperone

**Volunteer Role Description and Purpose**

To support our VOCAS advocacy staff and volunteers in attending initial visits with a client as part of the Enhanced Adult Support Service.

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**Responsible to: Volunteer Support Co-ordinator**

**Location: Bristol/Bath/North Somerset/Somerset/South Gloucestershire**

**This post is subject to satisfactory references and DBS check**

## VOCAS provides practical, emotional and advocacy support for adult victims of crime and anti-social behaviour. Volunteer Chaperones are required to assist advocates on visits to meet with their clients when necessary.

## Main Duties and Responsibilities

* To support advocates by attending initial visits within the client’s home.
* To support advocates by attending on-going visits when requested or necessary.
* When suitable, support the client in attending follow up groups and appointments.
* To adhere to the organisation’s confidentiality policy.

## Organisational/Personal Responsibilities

* To take individual responsibility to alert the organisation to health and safety matters, and general organisational needs and issues.
* To attend team meetings, staff training opportunities and supervisions when appropriate.

**Skills/qualities needed**

* Empathy towards victims of crime and anti-social behaviour.
* Positive attitude towards disability, equality issues or social status.
* Professional/friendly approach.
* Ability to work as part of a team.
* Good communication skills.
* Good organisation skills.