

**Tuesday 24<sup>th</sup> March 2020, 1600hours**

**Statement about charges for Voscur's services**

Bristol has a remarkable voluntary, community and social enterprise sector, built and sustained over many decades to deliver services that support and enable individuals and communities. In the current national situation, Bristol's VCSE organisations are of crucial importance in the fight against COVID-19.

We are aware that many community organisations are balancing increased demand for services with workforce challenges (self-isolation and illness). At this time in particular, Voscur aims to support the sector as much as possible. In addition to assisting with the citywide co-ordination of volunteering and supporting organisations to continue their valuable work, we are now waiving charges for our paid for services until the end of April 2020. This includes recruitment and event advertising, training courses/events and membership fees.

Towards the end of April 2020 we will review the situation and update our members and the wider sector accordingly.

We hope that introducing this temporary measure will help organisational resilience during this challenging time and enable resources to be redirected to support the citywide response to the COVID-19 pandemic.

Finally, the Voscur Team is now working remotely but still very much available to assist with queries or to offer guidance where needed. If you need help or advice, please contact us via [info@voscur.org](mailto:info@voscur.org) or by phone 0117 909 9949.

Stay safe, keep well.

Yours sincerely

Sandra Meadows

Chief Executive Officer